

**CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on the below date:

Date: September 20, 2007

Name: John G. Rauch

Signature: [Signature]

**BRINKS  
HOFFER  
GILSON  
& LIONE**



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Re Appln. of: Missinhoun, Jean L., et al.

Appln. No.: 09/608,293

Filed: June 30, 2000

For: SYSTEM AND METHOD FOR PROVIDING A  
MULTI-CHANNEL CUSTOMER  
INTERACTION CENTER

Docket No: 10022/225

Examiner: Boyce, Andre D.

Art Unit: 3623

**TRANSMITTAL**

Mail Stop Issue Fee  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**Attached is/are:**

- ☒ Check for \$1,400 (Issue Fee); Transmittal Letter (in duplicate); Part B - Fee(s) Transmittal (in duplicate); Request for Reconsideration of Patent Term Adjustment Pursuant to 37 C.F.R. § 1.705(b) (in duplicate); and
- ☒ Return Receipt Postcard.

**Fee Calculation:**

- ☐ No additional fee is required.
- ☐ Small Entity.
- ☐ An extension fee in an amount of \$\_\_\_\_\_ for a \_\_\_\_\_-month extension of time under 37 C.F.R. § 1.136(a).
- ☐ A petition or processing fee in an amount of \$\_\_\_\_\_ under 37 C.F.R. § 1.17(\_\_\_\_\_).
- ☐ An additional filing fee has been calculated as shown below:

					Small Entity			Not a Small Entity	
	Claims Remaining After Amendment		Highest No. Previously Paid For	Present Extra	Rate	Add'l Fee	OR	Rate	Add'l Fee
Total		Minus			x \$25=			x \$50=	
Indep.		Minus			x 100=			x \$200=	
First Presentation of Multiple Dep. Claim					+\$180=			+\$360=	
					Total	\$		Total	\$

**Fee Payment:**

- ☒ A check in the amount of \$1,400 is enclosed.
- ☐ Payment by credit card in the amount of \$\_\_\_\_\_ (Form PTO-2038 is attached).
- ☐ Please charge Deposit Account No. 23-1925 in the amount of \$\_\_\_\_\_ for \_\_\_\_\_.  
A copy of this Transmittal is enclosed for this purpose.
- ☒ The Director is hereby authorized to charge payment of any additional filing fees required under 37 CFR § 1.16 and any patent application processing fees under 37 CFR § 1.17 associated with this paper (including any extension fee required to ensure that this paper is timely filed), or to credit any overpayment, to Deposit Account No. 23-1925. A copy of this Transmittal is enclosed for this purpose.

Respectfully submitted,

**BRINKS  
HOFFER  
GILSON  
& LIONE**

September 20, 2007

Date

[Signature]  
John G. Rauch (Reg. No. 37,218)